

Private HomeCare News

November 2019

Private HomeCare

A Cpl Company

Dear Clients,

I would like to welcome you to a refreshed newsletter to keep you up to date on what is going on in Private HomeCare.

Whether you are a client or a family member, this is for you.

As founder of Private HomeCare and Managing Director for 30 years, it is our privilege to work with you, to allow people of all ages and abilities to live at home for as long as possible.

With nursing homes and hospitals under increasing pressures, to be able to live safely and comfortably at home, is the first choice for most of us.

At Private HomeCare, we work hard to deliver that service with the utmost quality and professionalism.

Your feedback is very welcome. As always, we are here for you. You are not alone.

Yours sincerely,

Elizabeth Nicholson
Founder and Managing Director



Shortlisted for Healthcare Provider of the Year

Private HomeCare was shortlisted in the category "HomeCare / Assisted Living Provider of the Year" in the annual Irish Healthcare Centre Awards 2019.

Quality, training and compliance are particularly important in our work, so we are delighted to be recognised by the expert judging panel from other care providers.

Congratulations to the winners, Irish Wheelchair Association at Home.



Tax Relief on HomeCare

Did you know you or a family member can claim tax relief either 20% or 40% against the cost of home care for any member of your family?

How it works :

The person or persons to whom the invoice is addressed and who pay the care bill can claim tax relief up to their highest tax bracket.

Tax relief is applied pro-rata to the amounts paid by each individual, if more than one person pays for care.

The annual limit for tax relief is €75,000 per each incapacitated person, per annum

VISIT OUR WEBSITE FOR MORE INFORMATION

New Website

If you have not yet checked out our new website www.privatehomecare.ie, please take a look. We worked with local Lucan company Big Top Multimedia on this project and are pleased that it represents our company, our services and our values.

Now professional and family carers can book and pay for training courses online. Those interested in joining our carer team can browse - and apply online - for current carer vacancies across Dublin and Kildare.

P.S. Follow us on facebook @privatehomecaredublin for regular updates for both clients and carers

VISIT OUR WEBSITE



Celebrating 30 years of HomeCare: 1989-2019

Founder and MD Elizabeth Nicholson reminisced "It's hard to believe it's been 30 years since I started Private HomeCare around my kitchen table with two young children.

I applied for a place on a Start Your Own Business course in Dublin.

Shortly afterwards I received a letter telling me I was unsuccessful! It was Christmas time so I had to wait until after the holidays to ask why I was unsuccessful.

I had never started a business before, but no-one was going to tell me I couldn't do it!

I fought against that decision and eventually secured my place on the course. I was one of only two from the course who went on to start a business.

Private HomeCare is now a Cpl company and I remain Managing Director. I love coming to work every day and truly believe we make a difference. None of this would be possible without our great team of office staff and carers. I am really looking forward to celebrating this milestone anniversary with our team on Friday December 6th in Lucan"

New: Carer of the Month Award



In August we introduced a Carer of the Month award to recognise excellence amongst our team. Nominations are received from our Client Administration, Community, Training and Recruitment Departments. These are evaluated to select the person who best meets our core values:

✓ Client Focus

✓ Accountability

✓ Respect

✓ Effective Communication

✓ Empowerment

✓ Education and Training Compliance

Congratulations to the first recipient of this award in July, **Mary Wall**, described as "a very dedicated carer who goes above and beyond the call of duty with her clients."

August Carer of the Month was **John Madu**. John said "I am very happy to be working for Private HomeCare. Everybody is so pleasant and nice and are always willing to listen and support Carers."

Aoife Hoare, September Carer of the Month "is currently working through her QQI modules and is very committed to education and her continuous professional development."

October Carer of the Month **Yetunde Ogunlehin** who "communicates very well with both clients and the office and is up-to-date on all of her training courses."

Congratulations to all of our winners.

Training Courses for Family Carers



We consider training so important that we invested in our own training department and fulltime trainer and support staff. This way, we know we are teaching carers according to the national QQI (formerly FETAC) curriculum, topped up with our 30 years of caring experience.

Did you know we also run courses for family carers? Email training@privatehomecare.ie to learn more.

CHECK OUT OUR LATEST TRAINING BROCHURE

Supporting Families with our Community Staff

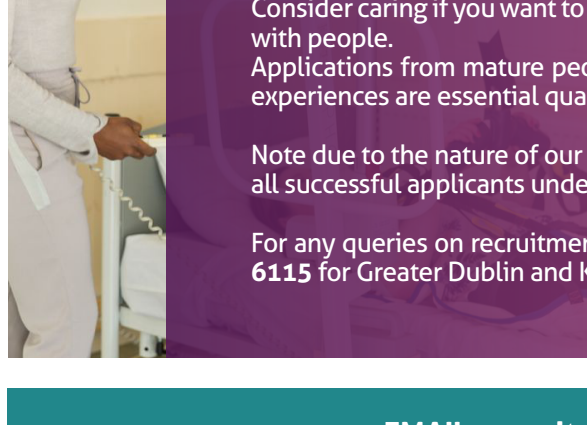


When people need care, it can be a stressful and difficult time for all of the family. You are not alone. We are here to help.

Our Community team includes (L-R) Mary Tuffy, Client Co-ordinator; Anne Marks, Client Manager; and Deviga Karunanithi, Nurse Manager.

Following an enquiry, our trained and experienced staff will meet you to discuss everything. A tailored care plan is then produced to suit you. No care plan is the same. Following your care plan, we will match a carer (or team of carers) to you. This process gives you and your family the security you need at this time.

Call Anne Marks for a confidential chat on 01 6211901.



Become a Carer

Consider caring if you want to work flexible hours close to home and if you enjoy working with people. Applications from mature people are very welcome as kindness and empathy from life experiences are essential qualities in a good carer.

Note due to the nature of our work with potentially vulnerable people in private homes, all successful applicants undergo Garda vetting and reference checks.

For any queries on recruitment, email recruitment@privatehomecare.ie or call 01 651 6115 for Greater Dublin and Kildare opportunities.

EMAIL: recruitment@privatehomecare.ie