

Private HomeCare News

July 2021



Dear all,

I hope you are all enjoying the bright evenings and the recent warm weather and have had an opportunity to experience or are making plans to experience the "new normal" as we get out and about once more. Private HomeCare is helping families to avail of the "new normal" by providing additional care and support for loved ones where and when it is needed – give us a call and we will be delighted to talk you through your preferred options.

Traditionally care has been seen as a female role. Isn't it great that times have moved on and nowadays we correctly dismiss this stereotype vision as being one from the past? I do hope you enjoy reading John and Tyson's interviews. Both men have received Private HomeCare Carer of the Month awards and epitomise our ethos "we care for others as we would like to be cared for ourselves" as they go about their daily practice of providing care. We also wanted to highlight some of our carers who originally began as family carers. Fiona and Tricia tell us their stories below.

Cyber-crime has been very much in the news lately. Private HomeCare is a Cpl company, one of Ireland's largest companies which, like ourselves, stresses huge importance on data protection. We benefit hugely by having a dedicated Data Protection Team who oversee and advise on every aspect of GDPR security for the safety of clients and carers alike.

The holiday season is about to begin and I hope you will plan time to rest, relax and enjoy and rebuild your body and restock your mind with positive thoughts. The benefits can be amazing.

Enjoy what will hopefully be a long warm summer.

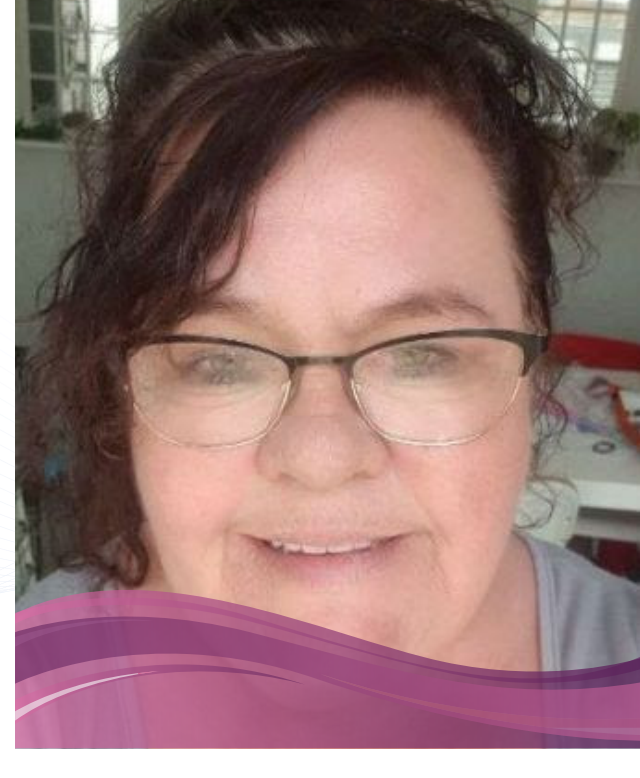
Wishing you well,

Elizabeth Nicholson
Founder and Managing Director



Carers Who Started as Family Carers

Many of our professional carers started out as family carers.



Read Fiona Dowdall's story [here](#) about how she stopped working to become a fulltime carer for her Dad after he had a stroke. Fiona (pictured left below) cared for her Dad for 5 years until he passed away (RIP).

When considering employment options later on, this experience prompted Fiona to become a professional carer.



Read Tricia Fay's story [here](#). Tricia (pictured right below) joined us on Christmas eve 2020 following her own experience of caring for her Dad. She says "My experience with my Dad doesn't just give me empathy with my lovely clients, I have practical skills too."

If you are currently caring for a family member or friend, check out our courses especially for family carers on our website [here](#). We welcome anyone with personal experience of caring to [contact us](#) regarding flexible work as a professional carer.

Meet Some Of Our Male Carers

Male carers are in the minority in the caring industry so we thought we would shine a spotlight on two of our male carers - both former recipients of Carer of the Month.



Read John Madu's story [here](#) how he studied to become a professional carer to support his family. John's beloved Mum had a stroke and his family in Nigeria employed carers to mind her. John asks himself now when going to work "if these people were my own parents, what more could I do for them?"

Read Tyson Mahmoud's personal and professional journey [here](#), from working in the Egyptian president's security staff to moving to Ireland to start a new life.



Meet Sarah Lynch, Our HR & Compliance Administrator

Private HomeCare is offering a QQI training course in Palliative Care. This course will take place completely online and is open to anyone. Palliative Care focuses on providing those who wish to stay home during their remaining time, the best quality of life possible. Attendees on this course always wish they had taken it earlier.

We would like to welcome Sarah Lynch who has joined our office team fulltime. Sarah works with our HR and Compliance Manager, Patsy Philpott. This is a very busy department as selecting carers to work with our valued clients in their own homes is highly sensitive. Selected carers must meet HSE standards, needs reference checked (professionally and with An Garda Síochána) as well as meeting our own strict criteria.

Sarah says "I am delighted to have started a new role as recruitment and compliance administrator with Private HomeCare. I have always wanted to work for a company that provides a positive impact on people's lives. It is an honour to be part of a team that recruits carers that provide such a vital and wonderful service to households and people's homes.

I originally have a background in finance and marketing in many different industries. I live in Dublin. In my spare time I enjoy hiking and pilates and love to cook. I am really looking forward to working with everyone and learning lots in Private HomeCare."

Tell Us Your Good News

We want to hear your good news stories. We'll be sending a monthly email to all carers sharing some good news. This can be news about yourself or something you feel you'd like us to share.

Simply email denise.doran@privatehomecare.ie with your good news stories.

Carers of the Month 2021

Check out the Private HomeCare carers who have been selected as 'Carer of the Month' so far this year.



January Carer of the Month

Isabele Jorneza

Isabele has been awarded the January Carer of the Month award as she "goes over and above every day". Our Client Administrators speak so highly about Isabele and the extra care she gives her clients.



February Carer of the Month

Aurora Tenter

Aurora is "a natural born carer", "very pleasant and just a very nice person", "always goes above and beyond for her clients and several have contacted the office praising her".



March Carer of the Month

Ola Johnson

Ola is very kind and treats her clients as if they were her own family. She has helped out recently in some very difficult situations and has continued to as she did not want to let us down. Ola has worked with us since 2019 and is a very valued member of our team.



April Carer of the Month

Tyson Mahmoud

Tyson is very obliging. Feedback from his clients is excellent. He is very professional and engages very well with all his clients. He is very much a people person and is always so upbeat and cheerful.



May Carer of the Month

Patience Lawal

Patience is a very hard working and kind carer. She receives excellent appraisals from her clients and always goes out of her way to help our office team with covering shifts. Patience is a real asset to Private HomeCare and always a pleasure to deal with.

Contact us

Interested in becoming a carer?