

# Private HomeCare News

October 2021

**Private HomeCare**

A Cpl Company

## Dear all,

I hope you are keeping well and that you have had time to get away from your normal routine and have had an opportunity to take a relaxing break during the summer months.

This year we have marked "UN International Day of the Older Person" alongside the Japanese Public Holiday of "Respect for the Aged Day". As Private HomeCare is a Cpl company which is now part of Outsourcing Inc (OSI), we are now a truly international company. OSI, which is a Japanese company, and Private HomeCare plan to grow year on year; events to mark and celebrate these special days for older people.

We welcome Beverley, Kevin and Mandy to our growing office staff numbers and wish them well in their future careers.

We also welcome our growing numbers of carers and the increasing number of carers attending HSE mandatory training courses. Through the on-going work of HIQA, homecare is well on its way to become a Regulated Service. Regulation will improve national standards which will benefit both service users and carers alike. It will give carers the opportunity to become a properly recognised group and become valued members of staff within Healthcare.

I would encourage any carer who has not completed the HSE mandatory courses to take advantage of the Private HomeCare training department offerings and complete the courses as soon as possible. Training will open up many avenues for career prospects. If you are shy or nervous of education, please speak with either Anna or Linda in the Training Department and they will assist you and allay your fears.

I hope you enjoy reading the rest of this newsletter and we are always delighted to receive your feedback and suggestions on what you would like to see the newsletter become.

Wishing you well,

**Elizabeth Nicholson**  
Founder and Managing Director



## Respect for the Aged Day

Many cultures across the world honor the older generations in their community in different ways. For many the term 'Wisdom comes with age' is something that is respected and therefore, stood by in their ways of life. One of these cultures where the elderly are highly appreciated is Japanese culture.

'Respect for the Aged Day' is a Japanese public holiday, celebrated on the third Monday of September. The holiday is a time for people to reflect upon the contributions the older generations have made to society and family life. It's also a time to celebrate with the local elderly community and of course, family. Local school children visit care homes and write to residents, many people visit elderly relatives and those who can't, call or send gifts to express their gratitude.

But this isn't the only day that celebrates the elderly. Every year in September 'Positive Aging Week' takes place (this year it began on September 27th) and United Nations 'International Day for Older Persons' takes place every year on the 1st of October.

If you're interested in learning more about 'Respect for the Aged' day, click the link below.



[Read more](#)

## Check Out Our Talented Carers

Many of our carers have interesting hobbies and talents. Check out some of them below.

### Nicole Concannon makes cupcakes and cakes for special occasions

Nicole started her bakery business during Covid. She isn't the first baker in her family though! Her Grandad (RIP) started the family trend and his former bakery "Concannon's Bakery" in Harold's Cross has just re-opened under new ownership. Luckily Nicole's Dad, also a baker, is on hand. Nicole says her clients loved testing her new recipes.

You can order by phoning **087 7591112**. Check out pics of the gorgeous cakes [here](#).

### Marina Teaca set up a 'balloons for special occasions' business

As well as having 4 children and working as a carer, Marina set up a balloon decoration business 6 years ago. She says "I am a very creative person and I always create something new. I watched YouTube videos to learn and started with small decorations. One day I posted an ad on Facebook and started receiving orders over the phone. I was excited and nervous at the same time. I will never forget my first client - he showed me a picture and asked me to make a balloon bow with a Minnie Mouse for a little girl's birthday party. I told him that I was not sure if I would be able to do exactly as in the picture, but to my surprise I did my job very well."

Check out Marina's Balloons [here](#).

### Carol Shevlin runs a cattery charity to foster and rehome feral kittens and dogs

"It's all go at TNR West Dublin says carer Carol. Carol and her pals do wonderful work taking in pregnant cats and dogs, who are neutered at a later stage. For info on fostering or adopting, please email [tnr.rescue.westdublin@gmail.com](mailto:tnr.rescue.westdublin@gmail.com). Home checks apply.

Collection can be arranged if you would like to add pet food to your grocery shopping. Donations of house-hold items or unwanted gifts are most welcome as they are re-sold to help towards vet bills.

Shout out to some of Carol's colleagues here in Private HomeCare who have fostered and adopted for her. This pic is of a 4 week old puppy in the care of [TNR West Dublin](#).



## Meet Our New Team Members



**Kevin McMorrow**  
Business Development and  
Customer Relationship Manager

In the early part of his career, Kevin worked in the Financial Services Industry but his main experience has been in the health care industry. He worked as Managing Director of a large home care business in the west of Ireland for over 10 years and more recently as Head of Operations for a home care franchise organisation servicing all counties in Ireland. Kevin says "I am delighted to join the Private HomeCare team, one that has been providing essential community services to our most vulnerable members of society for over 32 years. I am looking forward to helping the team to develop further in the Dublin area and beyond."



**Beverley Gannon**  
Client Administrator

Beverley Gannon joined Private HomeCare in 2021 and brings with her an extensive background in Project Planning (Dublin Airport) as well as previous experience in the Home Care industry. As Client Administrator, Beverley joins a busy team who match, roster and support clients and carers. Beverley brings her planning skills to outside work as well. She is Base Manager with the volunteer group Dublin N/W Missing Persons. Since 2014 who conduct physical searches for missing people. So far, this admirable group have returned 23 people to their families. In her spare time, Beverley enjoys hand embroidery which involves sketching a drawing onto fabric before stitching and is also a "massive" Manchester United fan!



**Mandy Kelly**  
Client Administrator

Before joining our Client Administration team, Mandy worked with Private HomeCare as a carer. This experience is incredibly valuable for her current role. However Mandy's interest in caring comes even earlier as she looked after her Mother for 7 years.

Previously, Mandy worked in veterinary for 15 years, and also in Hodges Figgis bookshop. She has 6 dogs ranging from large (german shepherd) and v small (chihuahua) plus 2 cats. They are all rescues as Mandy has been involved in fostering dogs and cats for years. In her spare time (!), Mandy loves reading.

## Carer Circle

On Thursday 7th September last, we held our first Carers Circle, a forum where our Carer of the Month recipients are invited to share their thoughts and opinions with us. Topics under discussion included rostering, back to back rostering, confidentiality, weekend pay, praising people and referral programmes.

Although virtual, it was a great success. We thank those who participated for their time and their honesty.

All input has been discussed in depth with management and actions are already taking place to improve and change things where necessary.

If any clients or client family members would like to join a Client Circle, please email [rita.maycock@privatehomecare.ie](mailto:rita.maycock@privatehomecare.ie). The objective of a Client Circle is to discuss a range of topics that you, our clients, feel are important to your client experience. We want to hear what you have to say. We always aim to improve and we think this initiative will help us to do so.

## Donning and Doffing PPE Clothing

Here is a reminder for all on HSE Covid-19 guidelines for donning (putting on) and doffing (taking off) practices:

- Before putting on PPE, perform hand hygiene.
- Be well hydrated and have taken a toilet break.
- Have removed all jewelry including earrings.
- Be bare below the elbows.
- Have secured your hair back off your face.
- Do not bring mobile phones into an isolation area.

### Donning

- 1 Perform hand hygiene.
- 2 Put on your plastic apron, making sure it is tied securely at the back.
- 3 Put on your surgical or FFP2 mask.  
  
For masks with ties, tie the upper straps on top of the head and bring the lower straps up in front of the ears and tie on top of head. For a mask with loops, loop straps over the ears. Mould the metal strap over the bridge of the nose and make sure the mask is extended to cover your mouth and chin.
- 4 Put on your eye protection if there is a risk of splashing.
- 6 Put on non sterile nitrile gloves.
- 7 Now you are ready to enter the clients area.

### Doffing

- 1 Remove gloves, grasp the outside of the cuff of the glove and peel off, holding the glove in the gloved hand, insert the finger underneath and peel of the second glove.
- 2 Perform hand hygiene.
- 3 Remove eye protection.  
  
Snap or unfasten the neck ties and allow to fall forward. Snap waist ties and fold apron in on itself, do not touch the outside as it is contaminated, and put into healthcare risk waste.
- 5 Once outside the clients room remove mask.
- 6 Perform hand hygiene.

[Check Out This Handy PDF](#)

[Contact us](#)

[Interested in becoming a carer?](#)